

Training Facilitation skills

Commission 2



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Department:
National School of Government
REPUBLIC OF SOUTH AFRICA

Learn Grow Serve



Summary of the presentation

The Commission focused on eLearning training facilitation skills, the systems and the participants' readiness.

Dr Fran Greyling, NSG discussed Leveraging technology in the delivering of learning within the public sector and the art of facilitation.

Highlights of the presentation:

- Common understanding of eLearning
- Use eLearning strategy for what its best suited for
- Everybody has a role to play not just NSG - departments, academics and the public servants

Capacity Interventions In place

- Two week workshop for facilitators
- Video tutorial for learners



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ISSUES DISCUSSED

- Competitive bidding for courses run by NSG
- Compatibility of eLearning to outcomes based training and alignment with qualifications authorities
- Risk of people getting others to do the work on their behalf
- Accessibility of information on eLearning courses
 - Resources
 - Connectivity



PROPOSED CONFERENCE RESOLUTION (S)

- NSG to engage National Treasury to issue a directive to circumvent competitive bidding processes for courses offered by NSG which are public sector related
- eLearning cannot be used for all learning interventions.
- eLearning must have advanced cyber security to identify a unique user to minimize the risk of people asking others to do the work for them
 - Unique user number/profile
- DPSA to publicise the eLearning Framework so that all Departments are aware of it



PROPOSED CONFERENCE RESOLUTION (S)

- There must be a policy from DPSA regarding allowing use of official equipment to access eLearning platforms
- Not everyone is suited for eLearning. Departments and other stakeholders to determine and prioritise needs of their stakeholders
- Aggressive advocacy to be embarked upon by NSG to seek political buy-in
- Government to leverage technology to market and communicate its programs
- NSG to create an APP for eLearning courses to improve accessibility

