



school of government

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Media Statement

High Level Training for Public Servants on Crisis Leadership Management and Digital Transformation

South Africa and France are engaged in a partnership to train public servants on innovation and management in the digital and data era as well as leadership in time of crisis, as part of improving the capacity of the state to deliver services better to the public.

The National School of Government in partnership with the E'cole Nationale D'administration (ENA) of France will offer courses in *Public Affairs Management in the Digital Era* and *Leadership in Times of Crisis and Complexity* in February 2021. The digital transformation course is aimed at reducing the gap between public administration and the world of innovation and new technologies. Digital technology is expected to boost the ability of public servants to innovate, in order to meet new expectations of the citizens in terms of transparency and democratic participation and to constantly improve the quality of public services and increase the efficiency of government.

The *Leadership in Times of Crisis and Complexity* course will explore topics such as leadership and prevention of crisis in a context of high uncertainty, governance and decision making during a crisis, stakes of communication during a crisis and creating agility and responsiveness in complex situations

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